



**The Victorian  
Collaborative Centre**  
For Mental Health & Wellbeing

# Statement of Priorities

*2025-26 Agreement between the Minister for Mental Health and the  
Victorian Collaborative Centre for Mental Health and Wellbeing*

# SOP deliverable 1 – System Stewardship

*Strengthen the Centre’s system stewardship role of supporting a high performing, learning mental health system for Victoria*



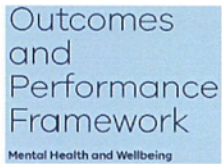
Collaborative Centre strategic plan focus areas:

1. Connecting people, ideas and evidence
5. Building a sustainable and influential organisation



Quintuple aim alignment

- Better population health outcomes
- Enhanced health equity
- Enhanced consumer and carer experiences, upholding human rights



OPF Domain	OPF Outcomes	OPF Indicators	Proposed Collaborative Centre Measures
4 System Stewardship	3 The mental health system is accessible	➤ Increase people being able to access the care and support they want, when they want, where they want	<ul style="list-style-type: none"> <li>➤ Advance creation of a systemwide, service-level, current-state model of mental health service utilisation and referral pathways for service providers, consumers and carers</li> <li>➤ Advance creation of a set of person-level, mental health service-specific models of consumer journeys and experiences</li> <li>➤ Establish a Steering Committee of system stewards to improve sector co-ordination and more efficient use of resources, focusing on workforce training and capability development.</li> <li>➤ Establish a communication plan for the Centre to reach the whole mental health sector including the workforce, building on existing work of the Department of Health and other sector partners</li> <li>➤ Highlight examples of good practice of accessible mental health systems for the broader sector</li> </ul>
	6 The mental health and wellbeing system continuously and collaboratively learns and improves.	➤ Increase the mental health and wellbeing systems capacity to learn and adapt to changing community expectations	<ul style="list-style-type: none"> <li>➤ Number and type of projects that leverage the Centre’s Consortium to shape new models of care, responding to changing community expectations and needs</li> <li>➤ Successful delivery of two new pilot Consortia projects:                             <ol style="list-style-type: none"> <li>i. Map the intersection of NDIS clients with mental health and disability requiring hospitalisation in partnership with the Melbourne Disability Institute</li> <li>ii. Establish a psychometrically robust set of Patient-Reported Outcome Measures (PROMS) for evaluating the impact of mental health services aligned with the OPF</li> </ol> </li> </ul>

# SOP deliverable 2 – Lived and Living Experience

*Embed a comprehensive model of LLE governance and leadership for the Collaborative Centre as a system steward*



- Collaborative Centre strategic plan focus areas:*
1. Connecting people, ideas and evidence
  4. Strengthening and supporting our workforce
  5. Building a sustainable and influential organisation



*Quintuple aim alignment*

- Enhanced consumer and carer experiences, upholding human rights
- Enhanced health equity

Outcomes and Performance Framework  
Mental Health and Wellbeing

OPF Domain	OPF Outcome	OPF Indicators	Proposed Collaborative Centre Measures
3 Workforces	2 The mental health and wellbeing workforce reflects the people and communities it serves	<ul style="list-style-type: none"> <li>➢ Increase integration of LLE roles throughout the workforce</li> <li>➢ Increase genuine authority of LE expertise and leadership in workforce practices and design</li> </ul>	<ul style="list-style-type: none"> <li>➢ Establish governance mechanisms that strengthen LLE expertise in decision making including:                             <ol style="list-style-type: none"> <li>i. a Lived and Living Experience Governance (LLEG) Committee of the Centre’s Board</li> <li>ii. formalise structures and oversight of the LLE Workforce Development Program through the LLE Workforce and Leadership Advisory Group and LLE Development Partnership</li> </ol> </li> <li>➢ Percentage of Centre staff who report a strong understanding of the value of LLE and LE expertise on the People Matter Survey</li> <li>➢ In collaboration with DH establish a set of baseline measures from the People Matter Survey that capture the experiences of the LLE workforce</li> </ul>
4 System Stewardship	4 The mental health and wellbeing system is driven by people with lived and living experience (LLE)	<ul style="list-style-type: none"> <li>➢ Increase leadership roles for people with LLE in design, policy, system management, and oversight</li> <li>➢ Increase diversity in LLE roles, including roles in research, evaluation, and academia</li> </ul>	<ul style="list-style-type: none"> <li>➢ Establish and implement a refreshed model of LLE across the Centre</li> <li>➢ Establish a ‘Consumer Academic in Residence’ program at the Centre to grow LLE research and evaluation expertise</li> </ul>

# SOP Deliverable 3 – Research and Innovation

*Innovate evidence-based and lived expertise-informed models of care that support practice improvements aimed at upholding human rights, reducing restrictive practices, and promoting safety and wellbeing for all*



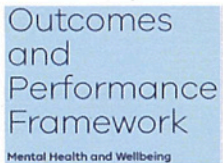
Collaborative Centre strategic plan focus areas:

1. Connecting people, ideas and evidence
2. Translating research into practice



Quintuple aim alignment

- Better value for all
- Better population health outcomes
- Enhanced health equity



OPF Domain	OPF Outcomes	OPF Indicators	Proposed Collaborative Centre Measures
3 Workforces	3 Services provide safe, rewarding, and innovative working environments for the workforce	➤ Increase opportunities for workforce to contribute to translational research, innovation and reform	<ul style="list-style-type: none"> <li>➤ Number of Centre projects that co-locate research in mental health practice settings</li> <li>➤ Percentage of research projects that embed LLE collaboration, participation or leadership</li> <li>➤ Develop a plan to establish research-practitioner models across different mental health service providers</li> </ul>
4 System Stewardship	6 The mental health and wellbeing system continuously and collaboratively learns and improves	➤ Increase use of research and evaluation	<ul style="list-style-type: none"> <li>➤ Number of translational research projects in progress aligned to our priority research areas</li> <li>➤ In partnership with the Consortium, conduct research and evaluation activities related to service design and new models of care that are:                             <ol style="list-style-type: none"> <li>i. consistent and comparable across locations</li> <li>ii. consistent and comparable across models of care</li> <li>iii. aligned with international frameworks on health system performance (e.g., quintuple aim)</li> <li>iv. highlight good practice while alerting the sector to potential risk</li> </ol> </li> <li>➤ Conduct legal research related to:                             <ol style="list-style-type: none"> <li>i. sector knowledge of the Mental Health Act and its provisions</li> <li>ii. the legal implications of peer-led models of care</li> <li>iii. understanding accountability mechanisms in the Mental Health sector</li> </ol> </li> </ul>

# SOP Deliverable 4 – Workforce Planning

*Develop and deliver a Workforce Development Plan in partnership with the Department of Health to support capability development and wellbeing, resulting in improved consumer and carer outcomes*



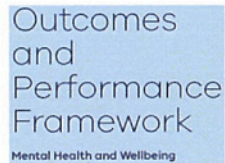
Collaborative Centre strategic plan focus areas:

1. Connecting people, ideas and evidence
4. Strengthening and supporting our workforce



Quintuple aim alignment

- Staff development, satisfaction, joy of work
- Better value for all



OPF Domain	OPF Outcomes	OPF Indicators	Proposed Collaborative Centre Measures
3 Workforces	1 The mental health and wellbeing workforce has the necessary skills, knowledge, and capability to work to the top of their individual and collective scopes of practice	<ul style="list-style-type: none"> <li>➤ Increase diversity of learning opportunities</li> </ul>	<ul style="list-style-type: none"> <li>➤ Develop a map of available workforce training programs for the mental health sector</li> <li>➤ Develop a comprehensive Mental Health Workforce Development plan in line with the Capability Framework: 'Our Workforce, Our Future'</li> <li>➤ Undertake a representative systemwide training needs analysis, engaging with sector leadership, Area Mental Health services, community mental health services and Mental Health and Wellbeing Locals</li> <li>➤ Maintain a comprehensive website for the mental health workforce, including an online training calendar, e-learning programs and links to resources</li> </ul>
	2 The mental health and wellbeing workforce reflects the people and communities it serves	<ul style="list-style-type: none"> <li>➤ Increase inclusion and dignity of the lived and living experience workforces</li> <li>➤ Increase recognition and career progression of the lived and living experience workforces</li> </ul>	<ul style="list-style-type: none"> <li>➤ Commission and deliver the LLE Leadership Mapping Project</li> <li>➤ Establish an improved baseline model of the composition, capabilities and diversity of the Mental Health Workforce to underpin workforce planning and strategies to support career pathways for LLE workforces</li> </ul>

# SOP Deliverable 5 – Workforce Development

*Deliver whole-of-workforce professional development aligned with the Capability Framework and Workforce Development Plan, and supporting Victoria's LLE workforce initiatives*



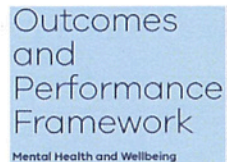
Collaborative Centre strategic plan focus areas:

- 4. Strengthening and supporting our workforce



Quintuple aim alignment

- Staff development, satisfaction, joy of work
- Enhanced consumer and carer experiences, upholding human rights



OPF Domain	OPF Outcomes	OPF Indicators	Proposed Collaborative Centre Measures
3 Workforces	1 The mental health and wellbeing workforce has the necessary skills, knowledge, and capability to work to the top of their individual and collective scopes of practice	➤ Increase workforce skills, knowledge, and capability	<ul style="list-style-type: none"> <li>➤ Develop and promote a training calendar of online and in-person activities that includes Statewide training provider offerings and Collaborative Centre delivered training for whole-of-workforce capability development</li> <li>➤ Percentage of workforce attendees who report positive experiences of education and training offered on the Centre's calendar of events</li> <li>➤ Percentage of workforce attendees at workforce events delivered by the Collaborative Centre who report an increase in pre- to post-learning</li> </ul>
4 System Stewardship	4 The mental health and wellbeing system is driven by people with LLE	➤ Increase opportunities for people with LLE to experience career advancement, professional development, and mobility across role types	➤ Oversee the rollout and continued development of ~40 projects funded under the LLE Workforce Development Program, including undertaking assessments and evaluations to inform future commissioning decisions

# SOP Deliverable 6 – Workforce Evaluation

*Establish an interdisciplinary best-practice framework for monitoring and evaluating workforce outcomes*



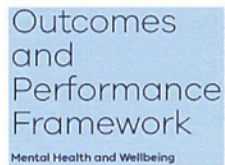
Collaborative Centre strategic plan focus areas:

2. Translating research into practice
4. Strengthening and supporting our workforce



Quintuple aim alignment

- Staff development, satisfaction, joy of work
- Better population health outcomes
- Better value for all



OPF Domain	OPF Outcomes	OPF Indicators	Proposed Collaborative Centre Measures
3 Workforces	3 Services provide safe, rewarding, and innovative working environments for the workforce	➤ Increase opportunities for the workforce to contribute to translational research, innovation and reform	<ul style="list-style-type: none"> <li>➤ Establish an interdisciplinary workforce program evaluation framework that embeds improved staff wellbeing and consumer and carer outcomes</li> <li>➤ Establish research and practice seminar series in partnership with the Consortium</li> </ul>
4 System stewardship	4 The mental health and wellbeing system is driven by people with LLE	➤ Increase diversity in lived and living experience roles, including roles in research, evaluation, and academia	➤ Percentage of workforce evaluation projects that embed LLE collaboration, participation or leadership

# Accountability and Reporting

## ***Accountability requirements***

The Victorian Collaborative Centre for Mental Health and Wellbeing complies with:

- ❖ All applicable laws including the Mental Health and Wellbeing Act 2022 (Vic), Public Administration Act 2004 (Vic), Financial Management Act 1994 (Vic), and the corresponding Standing Directions 2018.
- ❖ Policies, procedures and internal controls to ensure accurate and timely submission of data to the Department of Health.
- ❖ Any applicable policies and guidelines issued by the Victorian Public Service Commission or the Department of Health.

## ***Reporting requirements***

The Collaborative Centre will report on its outcome measures as follows:

- ❖ Meet at least quarterly with the Department of Health and provide a report to the Collaborative Centre Board and Department of Health to update on progress, delivery and stakeholder experiences;
- ❖ Meet with the Minister for Mental Health at a frequency determined by the Minister;
- ❖ Provide a written report to the Department of Health on outcome measures for the financial year as soon as practicable after 30 June 2025;
- ❖ Complete annual reporting in line with the Act and any other applicable legislation; and
- ❖ Reasonable additional reporting and communication to be determined by the Department of Health.

## Signatures

The Minister and Chair of the Board agree that funding will be provided to the Collaborative Centre to enable the Centre to meet its objectives, priorities, performance outcomes and measures as outlined in this Statement of Priorities.



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**Ingrid Stitt MP**  
**Minister for Mental Health**

Date: 4.12.25



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**Gerard Naughtin**  
**Chairperson**  
**Victorian Collaborative Centre for**  
**Mental Health and Wellbeing**

Date: 12<sup>th</sup> November 2025